

DATA REPORT – Financial Year 2019/20

During the period 1st April 2019 - 31st March 2020 Orkney Foodbank fulfilled 427 vouchers helping 538 adults and 394 children. Low income was by far the most common referral reason and was shown as the main reason for referral on 146 vouchers affecting 130 children and 185 adults. Benefit delays (73 vouchers) and Benefit Changes (53 vouchers) were the second and third most common referral reasons.

.. Crisis Types

Crisis	No. Vouchers fulfilled	People Affected		
		Adults	Children	Total
Low Income	146	185 (58.73%)	130 (41.27%)	315
Benefit Delays	73	93 (68.89%)	42 (31.11%)	135
Benefit Changes	53	73 (54.07%)	62 (45.93%)	135
Domestic Violence	35	42 (47.19%)	47 (52.81%)	89
Sickness	27	30 (73.17%)	11 (26.83%)	41
Homeless	23	24 (75%)	8 (25%)	32
Other	23	31 (52.54%)	28 (47.46%)	59
Debt	20	24 (57.14%)	18 (42.86%)	42
Child Holiday Meals	15	24 (35.29%)	44 (64.71%)	68
No recourse to public funds	6	6 (100%)	0	6
Delayed Wages	4	4 (80%)	1 (20%)	5
Refused STBA	2	2 (40%)	3 (60%)	5
Totals	427	538	394	932

The database shows total stock into the Foodbank last financial year was 12.2 tonnes and just over 12.8 tonnes went out. The stocktake adjust accounts for the financial year food out total compared to the total shown below.

.. Stock distributions details

Stock out type	Weight
Supplied to 'Orkney Foodbank'	10431.55
"Help yourself" items	988.01
Client Christmas hamper	642.7
Emergency food box	401.2
For disposal (OOD/damaged)	305.55
Stock adjust	113.29
Distributed to other organisation (Orkney Charitable Trust)	52.1
Direct from warehouse to client	45.51
Distributed to other organisation (Homestart)	14.7
Total	12994.6

Currently there are 46 voucher issuers registered with Orkney Foodbank and they are located both on the Orkney Mainland as well as out on some of the Isles. The voucher issuers can range from a single signatory to having a number of signatories in their organisation authorised to issue vouchers to clients, all of whom must give us a copy of their signature for audit purposes. Kathleen undertakes checks with the voucher issuers to ensure the signatory lists are up to date. At the start of the COVID crisis the Foodbank implemented a closed door policy with email being used as the preferred method of referring clients and as many issuers were working from home a voucher code has not always been available. These referrals are given a voucher code for that agency on the database so that the client is still linked to the correct referrer and entered on the database as normal.

Referral Agencies Summary

Number of Referral Agencies: 46

Sector	Number
Charity	10
Church	3
Statutory agency	26
Voluntary agency	7
Total	46

As ever the generosity of the community in supporting the Foodbank is incredible. Tesco is still the main source of our donations with the Permanent Collection Point (PCP) accounting for 6.4 tonnes of donations and the 3 day Supermarket collection accounting for 0.5 tonnes of the total donations received during the 2019/20 financial year. As well as logging the weights in the Foodbank database the total monthly weights from the Tesco PCP or special collection weights need logged in a separate Trussell Trust database specifically for Tesco so our top up claims can be processed and the top up funds paid back to the Foodbank.

Please can I say again how grateful I am for all Kathleen does in the Data Manager Role, the voucher management and data entry is a massive task and she does a fabulous job. I have been pleased that I have been able to help her this last few months after the massive help Kathleen has been to me in the past. Although I only started helping with the data at the end of the financial year I am happy to try to answer, or find out the answers to, any questions that may arise from the production of this report.

Lyndi Birss

September 2020